



The Core Outdoor - Animal Attendance Policy

1. Purpose

The Core is committed to providing a safe, enjoyable and inclusive environment for all audience members, performers, staff and volunteers. This policy sets out the conditions under which animals may attend performances at The Core Outdoor events in Brueton Park.

2. Assistance Dogs

The Core warmly welcomes assistance dogs to all performances.

Owners are encouraged to notify the Box Office in advance where possible so that suitable seating can be allocated, ensuring the comfort and safety of both the assistance dog and other audience members.

Water can be provided on request.

3. Pet Dogs

Well-behaved pet dogs are welcome to attend outdoor performances in Brueton Park, provided they comply with the conditions below.

Owners are responsible for ensuring that their dog:

- Remains under control at all times.
- Is kept on a short lead throughout the event.
- Does not enter the performance area or stage.
- Does not obstruct walkways, emergency exits or audience sightlines.
- Does not bark excessively or otherwise disrupt the performance.
- Does not display aggressive, threatening or intimidating behaviour towards people or other animals.
- Is comfortable in busy public environments with music, applause and large crowds.
- Does not approach performers, technical equipment or event staff unless invited.

Owners must:

- Clean up after their dog immediately and dispose of waste responsibly.
- Bring sufficient drinking water for their dog, particularly during warm weather.
- Ensure their dog does not damage parkland, venue property or equipment.
- Comply with any requests made by venue staff regarding animal welfare or public safety.

If a dog's behaviour becomes disruptive or presents a safety concern, venue staff reserve the right to ask the owner to remove the animal from the event without refund.

4. Other Animals

No animals other than assistance dogs and pet dogs are permitted at performances unless prior written permission has been obtained from The Core.

5. Animal Welfare

Owners are responsible for considering whether attendance is appropriate for their animal.

Outdoor performances may include:

- Amplified music and sound effects.
- Audience applause and cheering.
- Large crowds.
- Warm weather and prolonged exposure to sunlight.
- Busy pedestrian areas.

If an animal appears distressed, overheated or uncomfortable, owners should remove it from the event immediately.

The Core reserves the right to refuse entry to, or require the removal of, any animal where its welfare may be compromised.

6. Owner Responsibility

By bringing an animal to a Core Outdoor event, owners accept full responsibility for:

- The behaviour and welfare of their animal.
- Any injury or damage caused by their animal.
- Compliance with all relevant legislation relating to animal control and welfare.
- Following instructions given by venue staff, security or event management.

The Core accepts no responsibility for the supervision, care or welfare of animals attending events.

7. Right to Refuse Entry

The Core reserves the right to refuse admission to, or require the removal of, any animal where:

- Its behaviour causes disruption.
- It presents a risk to performers, audiences or staff.
- The owner fails to maintain appropriate control.
- Its welfare appears to be compromised.

This decision will be made at the discretion of The Core management and event staff and will be final.

8. Contact

If you have any questions about this policy or would like to discuss attending with an assistance dog or another animal, please contact The Core Box Office on **0121 704 6962** or by email at thecoretheatre@solihull.gov.uk before your visit.

Thank you for helping us create a safe and enjoyable experience for everyone attending Core Outdoor events.

The Core Theatre is committed to creating a respectful, safe, and inclusive environment for everyone.

Last reviewed by:

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Job Title: Programme Manager, The Core Theatre

Date: 06.07.2026

Signature: 